

Report to:	Overview and Scrutiny Committee (Adult Social Care and Health)	Date of Meeting:	22 February 2022
Subject:	Adult Social Care Performance		
Report of:	Executive Director of Adult Social Care and Health	Wards Affected:	(All Wards);
Portfolio:	Adult Social Care		
Is this a Key Decision:	No	Included in Forward Plan:	No
Exempt / Confidential Report:	No		

Summary:

This report is to update Overview and Scrutiny and to receive comments regarding Adult Social Care Performance and changes to the current reporting framework in line with the implementation of the Health and Social Care Bill.

Recommendation:

That the report be noted

Reasons for the Recommendation(s):

To provide overview and scrutiny into Adult Social Care Performance.

Alternative Options Considered and Rejected: (including any Risk Implications)

None

What will it cost and how will it be financed?

(A) Revenue Costs

Not applicable

(B) Capital Costs

Not applicable

Implications of the Proposals:

Resource Implications (Financial, IT, Staffing and Assets): None

Legal Implications: The introduction of the Health and Care Bill and the requirement to introduce assurance through OFSTED type inspections.	
Equality Implications: There are no equality implications.	
Climate Emergency Implications: The recommendations within this report will	
Have a positive impact	No
Have a neutral impact	Yes
Have a negative impact	No
The Author has undertaken the Climate Emergency training for report authors	Yes
There are no direct climate emergency implications arising from this report.	

Contribution to the Council’s Core Purpose:

Protect the most vulnerable: This report details how social care perform in protecting and supporting the most vulnerable which is their key objective.
Facilitate confident and resilient communities: Adult Social Care work collaboratively with Localities and with Community and Voluntary Sector organisations to promote resilient communities and strength based social work practice which builds on a person’s assets.
Commission, broker and provide core services: The Adult Social Care budget commissions front line care and support services to enable people to remain in their communities and this report outlines key performance indicators.
Place – leadership and influencer: Services will become more joined up as a result of new legislation which promotes integration and Place Leadership.
Drivers of change and reform: Not applicable
Facilitate sustainable economic prosperity: Not applicable
Greater income for social investment: Not applicable
Cleaner Greener: Not applicable

What consultations have taken place on the proposals and when?

(A) Internal Consultations

The Executive Director of Corporate Resources and Customer Services (FD.6711/12) and the Chief Legal and Democratic Officer (LD.4911/22) have been consulted and any comments have been incorporated into the report.

(B) External Consultations

Not applicable

Implementation Date for the Decision

Immediately following the Committee meeting.

Contact Officer:	Deborah Butcher
Telephone Number:	0151 934 3329
Email Address:	deborah.butcher@sefton.gov.uk

Appendices:

There are no appendices are attached to this report.

Background Papers:

There are no background papers available for inspection.

1. Introduction/Background

The Current Performance Framework

- 1.1 The core performance metrics used to monitor Adult Social Care is the Adult Social Care Performance Framework (ASCOF), highlights of which are provided below:
- 1.2 Adult social care support around 4,500 people annually and numbers of people who approach the service may not need a Care Act Assessment. When this is the case there is a requirement to provide information and advice. Contacts to Information, Advice and Signposting have increased steadily over the past 3 years, though Q3 of 21/22 has seen a slight decline from the previous quarter, putting us just below the top quartile nationally.
- 1.3 The number of people who use services (as a rate per 10,000) aged 65+ receiving reablement or intermediate care has fallen since August of this year. This pattern of reduction is replicated in many other Northwest Local Authorities and is

primarily a result of our inability to place people in the service due to impact of Covid on workforce short term sickness, recruitment, and retention. Further work is underway to understand and address these issues across the whole of the social care provider workforce. The overall success of reablement remains a positive as over 80% of clients remain at home 91 days later and for those over 65 discharged from hospital 98% remain at home 91 days after receiving reablement services.

- 1.4 Permanent admissions to care homes for those aged 65+ has continued a steady increase over the last year, partly as a result of 'recovery' in numbers of clients in Care Homes following the Covid pandemic impacts. New admissions to care homes for service users aged 18-64 have not risen at the same rate as those aged 65+. Sefton, however, does have an above average rate of admissions for all ages to care homes than the national average. This is due to the large number of care homes in Sefton and a lack of alternative provision such as Extra Care Housing. However, to address this issue there is an Extra Care Housing Strategy and delivery plan. This will support more people to remain in the community for longer and so offer choice and control to older people who need more intensive care.
- 1.5 In terms of carer support we currently provide below national averages in terms of self-directed support and direct payments. A piece of work is being undertaken to address this issue which will be concluded in April with recommendations.
- 1.6 Sefton continues to be in the bottom quartile for adults with learning disabilities in paid employment. For Sefton to move up to the best quartile, we would have to support just over 7% of LD Adults into employment - we currently have 2%. The service has a plan to address this indicator and will be working with service providers to develop social enterprise models and develop opportunities for people with learning difficulties to access work with support.
- 1.7 The proportion of adults with learning disabilities in settled accommodation continues to perform in the best quartile for this measure and looks to be stable at over 90%.
- 1.8 The proportion of adults in contact with secondary mental health services in employment Sefton ranks in the best quartile and has risen in each quarter of this year. We also rank in the top quartile on the proportion of those living independently, currently over 90%.
- 1.9 A large number of Adult Social Care Performance Framework (ASCOF) indicators are based on surveys of client and carer opinion. These were not undertaken last year due to Covid, but for this year these are currently underway and will be reported later once responses are collated.

2. New Regime

- 2.1 There is currently a national review of the reporting framework for Adult Social Care in line with the introduction of the Health and Care Bill and the requirement to introduce assurance through OFSTED type inspections. In preparation for this Adult Social Care have started to develop a new performance dashboard which will be ready in May and is currently being piloted within the service and will

include both local performance indicators as well as those required for national benchmarking and assurance purposes.

2.2 The new regime is still under development however there is unlikely to be major changes to the following approach at this stage:

Regional Assurance – at present a joint protocol is under development setting out roles and responsibilities.

Inspection- DHSC have drafted a Commissioning Framework which could form part of the national assurance framework. The publication is expected to be March 2022 with expectation of a CQC inspection approach in 2023.

Self- Assessment – the self- assessment is currently being piloted. The Local Authorities who have undertaken their self- assessment will be offered further feedback and support from the LGA ahead of the implementation in 2023.

Core Data- core data requirements are in development and will be communicated over the coming weeks.

2.3 Next Steps

The Head of Adult Social Care and Executive Director are currently leading on the local response to the new assurance framework. Sefton have completed a self-assessment and will be supported through the Local Government Association in preparing for inspection readiness. A more detailed report will be provided to OSC at the next meeting.

2.4 Summary

Overview and Scrutiny are asked to note this report and to provide comment.